

A woman with long dark hair is sitting at a desk in an office, looking at a laptop. She is wearing a dark jacket. In the background, other people are working at desks with multiple monitors. The office is dimly lit, suggesting it might be evening or night.

Exceeding Expectations with

Clarity, Confidence and Care



Award-winning managed IT, cyber security, and cloud services for modern Australian organisations.

Who We Are

Founded in 2010 and headquartered in Varsity Lakes on the Gold Coast, BITS Technology Group is a multi-award-winning provider of managed IT services and cybersecurity solutions. We serve clients across Australia and New Zealand delivering technology solutions that enable businesses to focus on what matters most.



What we are all about

Our Mission

To deliver technology that helps people focus on what matters.

Our Core Values



Genuine Relationships, Trusted Connections

We build lasting partnerships based on trust, transparency, and mutual respect.



Drive & Encourage the Journey to Success

We empower our clients with the support and confidence to grow through modern technology.



Consistent Quality, Exceeding Expectations

Our focus is on delivering dependable outcomes that go above and beyond.



Authentic & Effective Communication

We speak the language of our clients, translating tech into clarity and action.



Future Ready, Beginning Today

We lead with innovation and automation, ensuring your business is always prepared for what's next.

Our End-to-End Technology Solutions Tailored to You

We offer a full spectrum of IT services designed to support and enhance your business operations. Our solutions are scalable, secure, and tailored to meet the unique requirements of each client.

Managed IT



[Learn More](#)

Cyber Security



[Learn More](#)

Internet & Communications



[Learn More](#)

Co-Managed IT



[Learn More](#)

Networks & Servers



[Learn More](#)

Managed IT Services

Comprehensive IT Management for Seamless Operations

BITS Technology Group offers end-to-end Managed IT Services, ensuring your technology infrastructure operates smoothly and efficiently.

Our proactive approach minimises downtime, enhances productivity, and allows you to focus on your core business objectives.

Key Components:



24/7 Monitoring and Support



Vendor Management



Proactive Maintenance and Updates



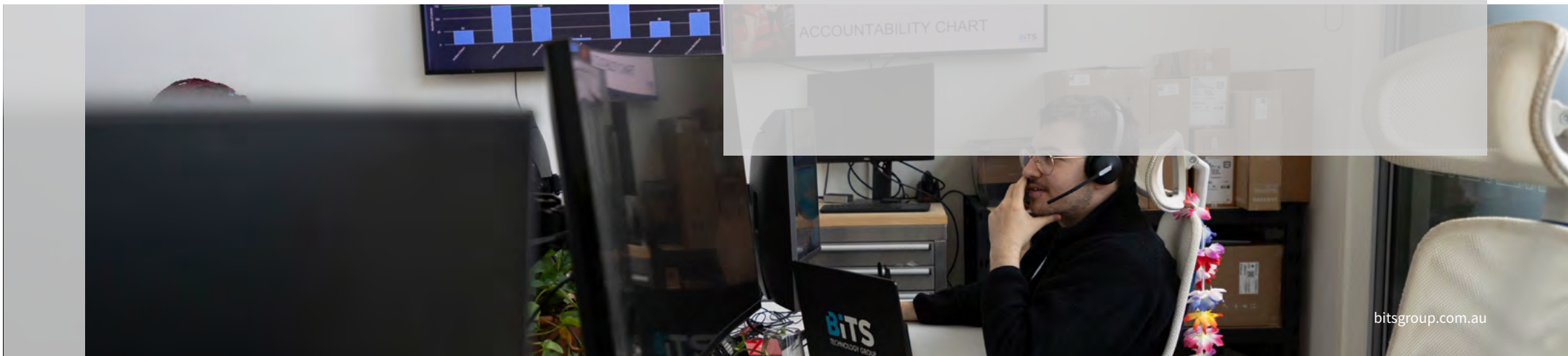
Asset Lifecycle Management



Unlimited Help Desk Services



Shared Tooling Environment



Co-Managed IT Services

Collaborative IT Support Tailored to Your Needs

For organisations with existing IT teams, BITS Technology Group provides Co-Managed IT Services that complement your internal resources.

We offer additional expertise, support, and flexibility to handle complex projects, provide coverage during peak times, and enhance your IT capabilities.

Key Components:



Supplemental IT Support



Strategic IT Planning



Project-Based Assistance



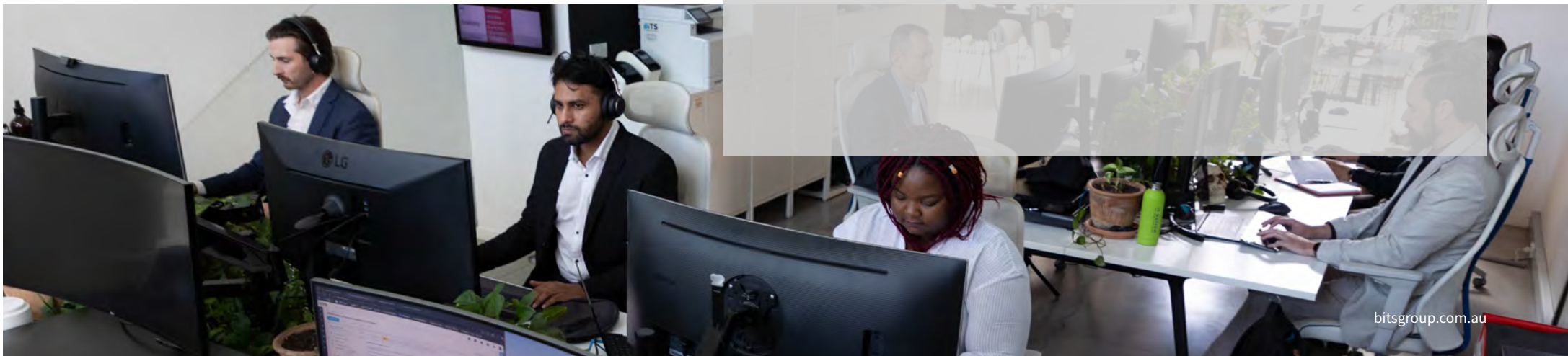
Training and Knowledge Transfer



Security and Compliance Support



Shared Tooling Environment



Cyber Security

Proactive Protection For Your Business

BITS Technology Group delivers robust Cyber Security Solutions to safeguard your business against evolving threats.

Our comprehensive services are tailored to meet industry standards and compliance requirements, ensuring your digital assets remain secure.

Key Components:



Risk Assessments and Audits



Incident Response Planning



Endpoint Protection



Compliance Management



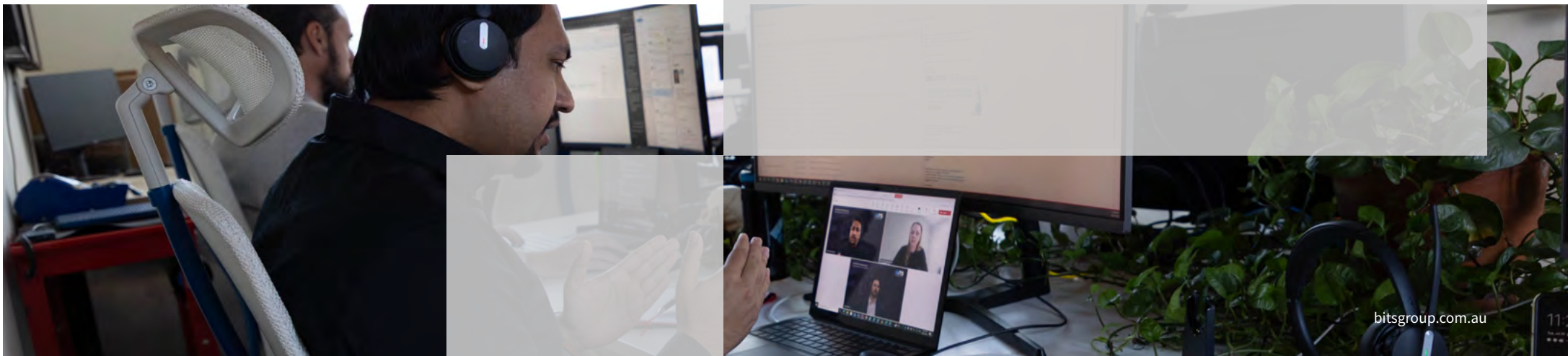
Firewall and Network Security



SMB 1001 Compliance



Employee Awareness Training



Networks & Servers

Reliable and Secure Network Infrastructure

BITS Technology Group designs and manages network solutions that ensure reliable connectivity and optimal performance.

Our services support your business's growing demands and security requirements, providing a solid foundation for your IT environment.

Key Components:



Network Design and Implementation



Advanced Network Security



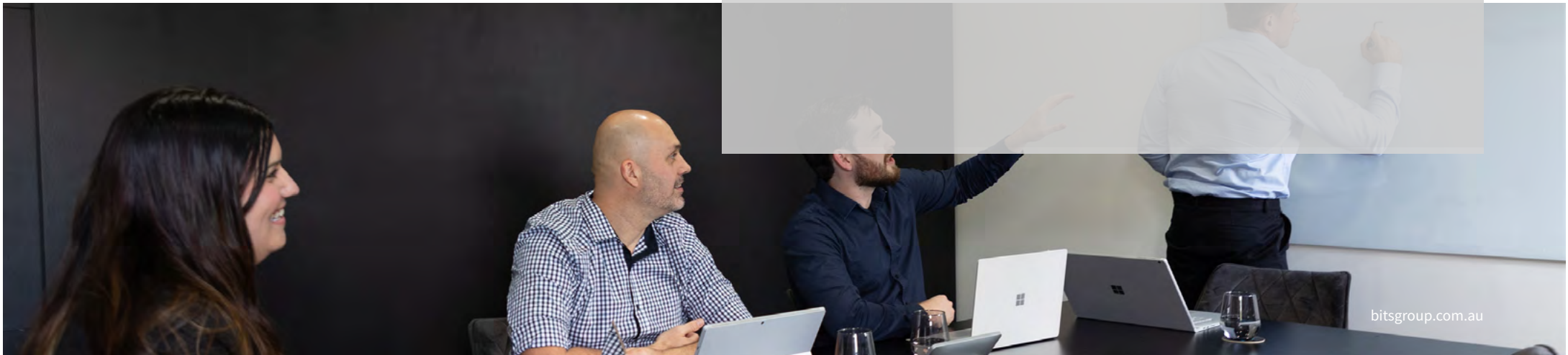
Wi-Fi Heatmapping and Optimisation



Performance Monitoring



Hardware Procurement



Internet & Communications

Customised Internet and Communication Solutions

BITS Technology Group offers tailored internet connectivity and communication solutions to meet your business's specific needs.

We ensure high-speed, reliable access and seamless communication across your organisation.

Key Components:



Business-Grade NBN Plans



VoIP Phone Systems



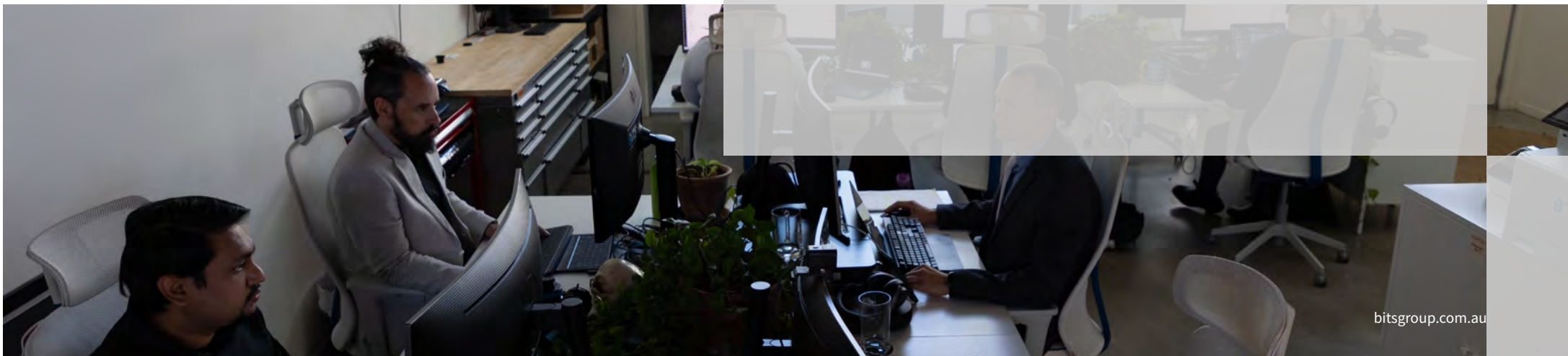
Private Fibre Connections



Unified Communication Platforms



4G Backup Solutions



Project Services

From new site tech fit-outs to multi-site integrations, BITS delivers with speed, security, and clarity.

Cloud Migrations



[Learn More](#)

Conference Rooms



[Learn More](#)

M&A Integrations & Due Diligence



[Learn More](#)

Access & Security Systems



[Learn More](#)

Network Upgrades



[Learn More](#)

Cyber Security Incident Response



[Learn More](#)

Data Relocations



[Learn More](#)

Backups & Storage



[Learn More](#)

Cloud Migrations

Seamless Transition to the Cloud

BITS facilitates smooth and secure cloud migrations, enabling businesses to leverage the scalability, flexibility, and cost-efficiency of cloud computing.

Our expert team ensures minimal disruption during the transition, aligning cloud solutions with your strategic objectives.

Key Components:



Comprehensive assessment of existing infrastructure



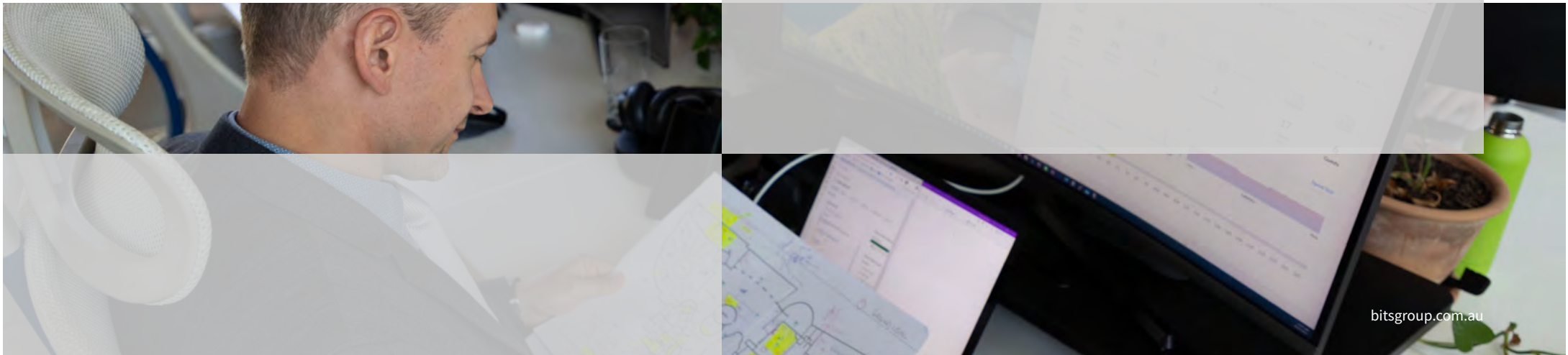
Data and application transfer with integrity checks



Strategic planning for migration pathways



Post-migration support and optimisation



Conference Rooms

Empowering Collaboration with Advanced Meeting Spaces

Our experienced team designs and implements state-of-the-art conference rooms equipped with the latest audiovisual and communication technologies, fostering effective collaboration in both in-person and hybrid meeting environments.

Key Components:



High-definition video conferencing systems



Integrated scheduling and room management tools



Interactive displays and smart whiteboards



M&A Integrations & Due Diligence

Streamlining IT Integration for Mergers and Acquisitions

BITS Technology Group offers comprehensive IT due diligence and integration services during mergers and acquisitions, ensuring a smooth transition and alignment of technology systems to support business objectives.

Key Components:



Thorough assessment of IT assets and infrastructure



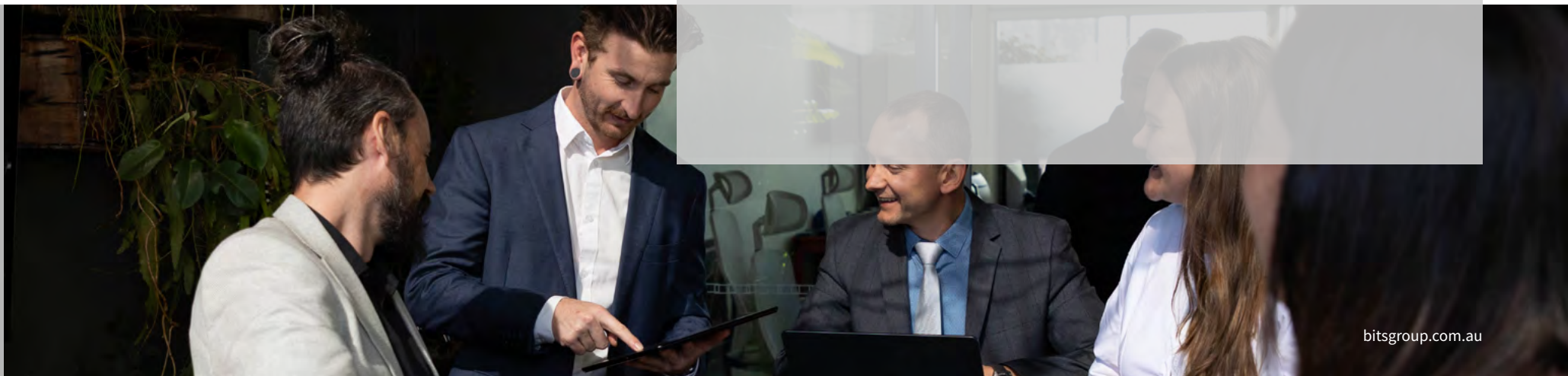
Development of integration roadmaps and timelines



Identification of integration challenges and risks



Execution of system consolidation and data migration



Access & Security Systems

Protecting Your Premises with Advanced Security Solutions

BITS Technology are experts at providing robust access and security systems to safeguard your physical and digital assets. Our solutions are tailored to meet the specific security needs of your organisation.

Key Components:



Installation of access control systems (e.g., keycards, biometrics)



Integration with existing security infrastructure



Surveillance systems with real-time monitoring



Regular maintenance and system updates



Network Upgrades

Enhancing Connectivity for Optimal Performance

BITS specialises in upgrading network infrastructure to meet the growing demands of modern businesses. Our solutions ensure reliable, secure, and high-speed connectivity across your organisation.

Key Components:



Evaluation of current network performance and bottlenecks



Implementation of security protocols and firewalls



Deployment of advanced networking hardware and software



Ongoing monitoring and support



Cyber Security Incident Response

Rapid Response to Cyber Threats

In the event of a cyber incident, BITS is ready to provide swift and effective response services to mitigate damage, restore operations, and strengthen defenses against future threats.

Key Components:



Immediate threat identification and containment



Recovery of affected systems and data



Investigation and analysis of the incident



Post-incident reporting and recommendations



Data Relocations

Secure & Efficient Data Center Moves

BITS manages the relocation of your data centers and IT infrastructure with precision, ensuring minimal downtime and data integrity throughout the process.

Key Components:



Comprehensive planning and risk assessment



Data backup and verification



Physical relocation of servers and equipment



Post-move testing and validation



Backups & Storage

Reliable Data Protection and Management

BITS offers robust backup and storage solutions to protect your critical data, ensuring business continuity and compliance with industry standards.

Key Components:



Automated backup systems with regular scheduling



Data encryption and access controls



Secure cloud and on-premises storage options



Disaster recovery planning and testing



Proven IT Professionals

Why Australia's Leading Brands Trust BITS

Our approach combines technical excellence with a deep understanding of your unique challenges, ensuring solutions that are both effective and aligned with your strategic goals.

Partner with BITS to experience a collaborative approach that transforms your IT infrastructure into a strategic asset.



“
If you have any issues, you should be calling BITS. That’s how confident I am in their ability to solve problems and help not just my business but any business. They’re good, they’re that responsive, and they’re that committed.”

Thomas Steenackers
Managing Director & CEO
National Veterinary Care (ASX:NVL) & National Optical Care

[Get that Case Study](#)

Some of Our Satisfied Clients



Industry Expertise

IT That Works Where You Work

BITS delivers specialised IT services that address the unique challenges of various industries. Our deep sector knowledge ensures that our solutions are not only technically sound but also aligned with industry-specific requirements and regulations.

Construction & Civil Engineering



[Learn More](#)

Finance & Legal



[Learn More](#)

Critical Infrastructure



[Learn More](#)

Aggregator Businesses



[Learn More](#)

Not-for-Profits



[Learn More](#)

Retail & eCommerce



[Learn More](#)

Construction & Civil Engineering

Building Robust IT Foundations for the Construction Sector

The construction and civil engineering industries face unique challenges, including project delays, labor shortages, and increasing compliance requirements.

BITS delivers scalable IT and cybersecurity solutions that enhance collaboration, protect sensitive data, and ensure business continuity.

Key Components:



Cloud-based project management tools



Real-time communication platforms



Secure mobile access for field teams



Cybersecurity risk assessments



Compliance with ISO27001 standards

[Check Out Our Case Study](#)

Finance & Legal

Reliable IT Infrastructure for Finance and Legal Firms

In the finance and legal sectors, data confidentiality and system reliability are paramount.

BITS provides secure IT environments with advanced cybersecurity measures, ensuring client data protection and adherence to regulatory requirements.

Key Components:



Advanced threat protection



Compliance with industry regulations



Secure document management systems



Encrypted communication channels



Critical Infrastructure

Protecting Essential Services with Robust IT Solutions

Organisations managing critical infrastructure need resilient and secure IT systems.

BITS delivers solutions that enhance operational continuity, protect against cyber threats, and ensure compliance with national security standards.

Key Components:



Industrial control system (ICS) security



Compliance with national security regulations



Real-time system monitoring



Network segmentation and access control



Incident response planning

Aggregator Businesses

Technology Enablement for Aggregator Success

We partner with aggregator businesses to deliver scalable, secure IT environments that support accelerated growth through acquisition. Our services are designed to reduce risk, ensure consistency across entities, and enable long-term operational efficiency.

Key Components:



Pre-Acquisition IT
Due Diligence



Cybersecurity &
Compliance Alignment



Infrastructure
Integration



Automation-Ready
Architecture



Data Migration &
Systems Consolidation

[Check Out Our Case Study](#)

Not-for-Profit

Smart, Scalable IT for Charities & Not-for-Profits

Not-for-profits need reliable, cost-effective technology that supports their mission and helps them maximise the value of vendor programs and partnerships.

We deliver secure, scalable IT services that support fundraising, stakeholder trust, and efficient service delivery, so organisations can stay focused on their mission.

Key Components:



Affordable & Secure Cloud Platforms



Reliable Backup & Recovery Solutions



Fundraising & Donor System Support



Strategic IT Planning for Growth



Cybersecurity Awareness & Protection



Retail & eCommerce

Driving Retail Success with Innovative IT Solutions

In the dynamic world of retail and eCommerce, businesses require agile and scalable IT solutions to meet evolving customer expectations and market trends.

BITS delivers comprehensive services that enhance online platforms, streamline inventory management, and secure transaction processes, ensuring a seamless shopping experience for customers.

Key Components:



E-commerce platform integration



Customer data analytics



Point-of-sale (POS) system support



Secure payment processing



Inventory and supply chain management

Get Started

Ready to Future-Proof Your Business?

Simply scan the QR Code on this page or [reach out here](#).

Book a 20-minute discovery session with one of our advisors. We'll assess your current IT landscape and create a tailored roadmap to meet your goals.

